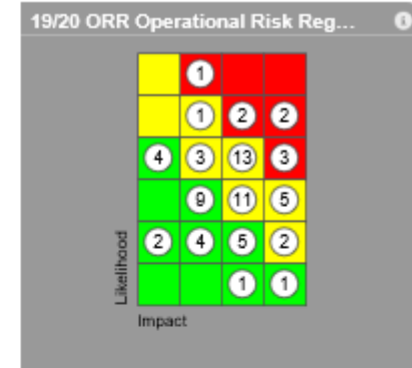


69
Total number of Operational Risks 2019/20 -
SELECT TO VIEW

26
Number of GREEN
Operational Risks

35
Number of AMBER
Operational Risks

8
Number of RED Operational
Risks



Red Operational Risks

Code & Title	Impact	Likelihood	Current Assessment	Score	Impact/Target	Likelihood/Tar...
19/20.BC.OR-1 Fee income levels drop due to economic conditions or increase in...	2 Marginal	6 Very High	● 2-6 High Risk	12		
19/20.BC.OR-3 Problems created through migration to alternative back office softw...	4 Catastrophic	5 High	● 4-5 Very High Risk	20		
19/20.C.S.OR-5 CRM contract expiry	4 Catastrophic	4 Significant	● 4-4 HIGH RISK	16		
19/20.DEV.OR-4 Problem created through migration to alternative back office soft...	4 Catastrophic	5 High	● 4-5 Very High Risk	20		
19/20.ED.OR-1 Delivery issues if team cannot be maintained at full complement	3 Critical	5 High	● 3-5 High Risk	15		
19/20.ED.OR-2 Delivery issues if external funding is not secured against priority sc...	3 Critical	5 High	● 3-5 High Risk	15		
19/20.HOU.OR-1 Lack of accommodation for homeless people/rough sleepers with...	4 Catastrophic	4 Significant	● 4-4 HIGH RISK	16		
19/20.HOU.OR-2 Housing Standards Enforcement	4 Catastrophic	4 Significant	● 4-4 HIGH RISK	16		

← 1 of 1 →

7
Operational Risks where risk score has INCREASED since last
review - SELECT TO VIEW

57
Operational Risks where risk score has remained CONSTANT
since last review - SELECT TO VIEW

5
Operational Risks where risk score has DECREASED since last
review - SELECT TO VIEW